

# Janisa Simmons

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## Summary of Experience

Accomplished UX Design Manager with 20+ years of expertise in front-end web design and development, user experience design, and research. Proven track record of delivering innovative solutions for highly complex, multi-user applications across industries. Skilled in leading diverse teams, mentoring professionals, and transforming processes to drive customer satisfaction and organizational success.

- 20 years of front-end web design, development and visual design
- 18 years of user experience design for complex web applications
- 18 years of user research including, contextual inquiries, A/B testing, usability testing, and analytics
- 16 years of prototyping with tools such as Figma, Balsamiq, Axure and Justinmind
- 13 years of WordPress development
- 11 years in Agile environments
- 7 years working 100% remotely
- 3 years design and research for AI technologies

## Education

- Master of Science – Interaction Design and Information Architecture – University of Baltimore (12/2024)
- Graduate Certificate – Advance UX Research - University of Baltimore (12/2024)
- Graduate Certificate – Information Design - University of Baltimore (05/2014)
- Bachelor of Arts – Graphic Design – Morgan State University (05/2006)

## Career Accomplishments

### SEEQ Corporation

*Manager, Sr. Principal UX Designer (01/2025 – present)*

- Led design and research initiatives for AI-driven features, including conversational interfaces, search experiences, and emerging AI-powered product experiences
- Define and implement UX engagement methods for how the UX team collaborates with Product and Engineering.
- Present quarterly UX strategy, priorities, and team allocation during senior executive planning meetings to align design initiatives with business goals.

*Manager, Principal UX Designer (02/2021 – 12/2024)*

- Built and led a high-performing UX team by hiring, mentoring, and developing designers and researchers.
- Trained designers and product managers on UX best practices and research methodologies.
- Hosted company-wide “UX at Seeq” workshops to educate on design principles, research insights, and UX initiatives.
- Led design-thinking workshops for cross-functional stakeholders including Product, Engineering, Sales, Customer Success, Analytics Engineers, Seeq Champions, and end users.

*Principal UX Designer (01-2019 – 01/2021)*

- Joined Seeq as the first UX designer, establishing UX strategy and introducing design processes that transformed the product development workflow.
- Strengthened relationships between Product teams and end users, significantly improving customer engagement, feedback loops, and satisfaction.
- Conducted onsite usability research with process engineers, analytics engineers, and other key stakeholders, along with remote usability interviews and testing.
- Designed high- and low-fidelity prototypes using Justinmind and Figma.
- Produced UX artifacts including personas, journey maps, task flows, wireframes, sketches, and design documentation.
- Led the design and delivery of major product features built from the ground up, including Notifications, Asset Groups, Batch Compare, and the OEE Manual Input Tool.
- Helped secure a multi-year contract with a major pharmaceutical company.

### **Adjunct Professor, University of Baltimore *Part-time* (08/2025 – Present)**

- Teach graduate courses in UX design, focusing on user-centered design methods, research, prototyping, and usability testing.
- Provide feedback on assignments and portfolios to prepare students for careers in UX, product design and interaction design.

### **George Washington University via 2u/EdX - UX/UI Bootcamp Lead Instructor *Part-time* (04/2020 – 02/2023)**

- A Lead Instructor for the Part-Time UX/UI Bootcamp at George Washington University (GWU). A 6-month program teaching students UX Design, UI design, and Front-End Development
- Provided career mentorship and guidance for students looking to change their careers to become UX designers
- Provided instructional coaching for new instructors to help prepare them for classroom success
- Substitute instruction and design critique at various other institutions including the University of Utah, the University of Minnesota, the University of Toronto, and the University of Denver
- Recognized for the teacher spotlight in November 2020.

### **Remedybiz, Department of Transportation (Client) - UX Design Lead (09/2018 – 1/2019)**

- Worked alongside Business Analysts to completely redesign the National Registry for Certified Medical Examiners, a web application that services millions of truck drivers and 68,000 medical examiners
- Designed the entire web application from scratch
- Meet with clients to understand requirements and present ideas
- Deliver Low-fidelity and High-Fidelity Prototypes and wireframes
- Conduct usability and brainstorming sessions
- Collaborate with an offshore team of developers and visual designers
- Worked under a tight deadline in an Agile environment

### **Monster Government Solutions - Manager, User Experience Design (3/2014 – 09/2018)**

- Helped land a 5-million-dollar contract for overseas hiring.
- Managed and mentored a team of designers and oversaw all product design implementations, initiatives, and solutions.
- Created design systems and style guides to help modernize legacy systems and standardize components.
- Provided simple solutions for complex, heavy-data, multi-user applications.
- Served as a 508-compliance and accessibility subject matter expert.
- Facilitated all UX strategic sessions and workshops including focus groups, contextual inquiries and prototype reviews with clients and major stakeholders.
- Served on leadership teams with Product Managers, Business Analysts and Developers to define and produce comprehensive user experience solutions designed specifically for Government agencies.

### **Turner Consulting Group, Executive Office of the President (Client) - UX/UI Developer Lead (3/2012 – 2/2014)**

- Led design initiatives to improve overall usability, accessibility, and Section 508 compliance for MAX Suite of Applications at MAX.gov, a highly collaborative platform servicing all Federal Government Agencies.
- More than 90,000 users on this platform.
- Recognized in 2014 and 2015 for my contributions to the publication of the “Budget of the United States Government”

### **Georgetown University - Web Master, Front-End UI Designer (8/2007 – 3/2012)**

- Administered updates to public-facing and internal sites managed by the Office of Advancement.
- Managed all broadcast email communications and e-newsletters that serviced more than 100,000 alumni and friends.
- Received a team recognition award for my role in developing technology solutions for a major CMS migration project.

## **Design and Development Skills**

- Design & Media Tools: Figma, Axure, Justinmind, Adobe XD, Balsamiq, Adobe Creative Suite, Mural, Miro, iMovie, Capcut
- Methodologies: Wireframing, Prototyping, Journey Mapping, Task Flows, Remote Usability Studies, User Research, Surveys
- Development: HTML5, CSS3, jQuery, WordPress, PHP, Responsive Web Design, GitHub
- Platforms: Jira, Confluence, Trello, OBS, Google Analytics, Hotjar

## Training

- SmashingConference NY (10-2025)
- Advanced Approaches to UX Research – Leaders of Awesomeness (6-2023)
- Audacious UX Goals – Leaders of Awesomeness (02/2022)
- Advanced Approaches to UX Research – Leaders of Awesomeness (6/2022)
- 2U/edX Educators Conference (10/2022)
- The Science and Art of Effective Web Application Design – Human Factors International (08/2016)
- Practical Usability Testing – Human Factors International (08/2016)
- Designing the Mobile User Experience – Human Factors International (06/2015)
- Fundamentals of JavaScript – Westlake Training and Development (06/2010)

## CliftonStrengths

- Positivity, Developer, Includer, Ideation, Strategic

## Certification

- Certified Usability Analyst – Human Factors International (11/2016)